# **PARENT HANDBOOK**

for









For ages 2 to 5 years
2s, 3s, 4s and PreK half day preschool program
Enrichment classes
Half day summer camp

(847) 367 - 4367 crossways@holycrosschurch.org cpreschool.org



For ages 6 weeks to 12 years
2s, 3s, 4s, and PreK full day preschool program
Before and after school services – school age
Full day summer camp

(847) 367 - 6208 celebration@holycrosschurch.org cchildcare.org

#### Location:

HOLY CROSS LUTHERAN CHURCH 1151 N. St. Mary's Road, Libertyville, IL 60048 (847) 367 - 4060 Church Line

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## PARENT HANDBOOK

## CrossWays Preschool Celebration! Childcare

#### WELCOME!

CrossWays Preschool and Celebration! Childcare are programs supported by the Early Childhood Ministries of Holy Cross Lutheran Church. This handbook has been created for parents/guardians of children who are enrolled in CrossWays Preschool and/or Celebration! Childcare. It explains the daily routines and policies that have been designed for your child's safety and benefit. The majority of information in this handbook applies to both Celebration! Childcare and CrossWays Preschool. However, the words CrossWays Preschool (CWP) and Celebration! Childcare (CC) have been color coded to assist parents in quickly finding information specific to their particular program. Throughout this handbook, the word "parents" refers to parents and legal quardians.

CrossWays Preschool and Celebration! Childcare are licensed by the Illinois Department of Children and Family Services (DCFS). This agency provides regulations that we carefully follow. All staff members are required to accrue 15 Continuing Education Units annually. License renewal is every 3 years. Upon license renewal, our facility is tested for radon and water purity. Required inspections are completed by the County Health Department, the State Fire Marshall, and the Lake County Fire Inspector to assure compliance with all required regulations.

#### PHILOSOPHY/MISSION STATEMENT

CrossWays Preschool and Celebration! Childcare, Early Childhood Ministries (ECM) of Holy Cross Lutheran Church, seek to acquaint children with a world that lies beyond the home and to provide a broad base of learning to develop each child's God-given gifts socially, emotionally, physically, spiritually and educationally. Our quality Christian-based childcare and preschool are a superior competitive value for families in our service area, and are designed to provide parents with safe, nurturing environments for children to grow, play and learn.

## CrossWays Preschool and Celebration! Childcare believe...

- all children are capable of learning and have individual needs, skills, and talents.
- partnerships between experienced, caring teachers and parents benefit the whole family.
- children learn best through experiences that enhance their self-esteem, help them make choices, and develop competencies.
- children learn best through play-based discovery combined with teacher-directed lessons to maximize learning, creativity, and curiosity.
- connecting children to nature develops children's innate senses of discovery and exploration.
- God-honoring values promote sound, morally based decision-making skills and treatment of others.
- flexible programs best satisfy family needs.

#### CrossWays Preschool and Celebration! Childcare celebrate...

- the fullest potential in each child.
- the uniqueness of each child and family.
- the richness that diversity and differing cultures bring to the learning environment.
- a nurturing, loving, safe, and secure environment.
- the act of service to others.
- a child's social, emotional, physical, spiritual, and intellectual development.
- a variety of experiences that increase the child's awareness of the world around them.
- a love of learning in an atmosphere of mutual trust, respect and responsibility.

#### **CURRICULUM**

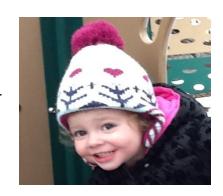


Our educational goal for the programs within CrossWays Preschool and Celebration! Childcare will be to assist each child to increase an awareness of reality as he/she experiences it in themselves, in others, and in the world around them. All programs are designed to create a positive experience using a variety of age-appropriate published curricula such as Creative Curriculum and Learning Without Tears. The Creative Curriculum is planned within nine specific domains; Science, Math,

Language, Literacy, Dramatic Play, Physical Health & Development, Creative Art, Social & Emotional Development and Approaches to Learning. God honoring values are taught through Religious Education materials such as the Golden Arch books and Godly Play™. Children enrolled in the four year old classes at CrossWays Preschool and Celebration! Childcare are offered curriculum that prepares them for the transition into a formal kindergarten program. This curriculum is aligned with the Illinois State Standards for Early Childhood education.

#### **OUTDOOR PLAY**

CrossWays Preschool and Celebration! Childcare programs recognize the need for children to run, play, climb, and jump. For this purpose, all children will be taken outdoors daily, as weather permits. No child may remain inside. When the temperature or wind-chill reaches below 20 degrees Fahrenheit, or in rain or sleet, etc., at the discretion of the Director it may be necessary for the children to stay indoors. They will still be provided with large motor activities. Please send appropriate shoes and outdoor wear every day to avoid confusion. A child not well enough to go outside will not be considered well enough to attend school.



Because we spend a lot of time outside, including the garden, we ask that parents make us aware of any environmental allergies, including being allergic to bee stings. These allergies should be noted on your child's enrollment form and health forms.

#### SCHOOL-AGE PROGRAM - Celebration! Childcare

Before & After School care will be offered to children ages five through twelve. It is the parent's responsibility to make sure his or her child is on the bus route that runs to Celebration! Childcare. After School fees include an afternoon snack. Please note that Celebration! Childcare closes promptly at 6:00 p.m. Celebration! Childcare is not licensed to care for children after 6:00 p.m. Parents arriving close to that time should not plan to feed their child, sort his or her belongings, etc., while at the Celebration! Childcare facility.

#### **SUMMER PROGRAMS**

CrossWays Preschool:

We offer Little Sprouts and Seedlings Summer Camp. Please see the Director for more information.

#### Celebration! Childcare:

We offer full day care for children 6 weeks to 12 years old. Please see the Director for more information.

## FIELD TRIPS - CrossWays Preschool

Children and staff may participate in on and off-site field trips to enhance the curriculum. Parents are notified and field trip permission slips will be sent home for parents to complete and sign. The permission slip will provide information as to the date, place and time of the trip. Parents are encouraged to attend field trips and help chaperone the children. For off-site field trips, parents must provide transportation to and from the field trip site.

#### **ENRICHMENT AND ELECTIVES**

## CrossWays Preschool:

Enrichment classes for 3s, 4s and 5s are available for an additional charge. Classes are offered on Tuesday and Thursday mornings. Please check the website (*cpreschool.org*) and Registration Form for more information.

#### Celebration! Childcare:

Electives are offered to 2's and up with the goal of promoting individual development potential. Electives may be selected during enrollment, with changes allowed at the end of each session for the next session. There is an additional fee for these classes. Programs offered may vary depending on demand. Enrollment will be on a first-come, first-served basis. Elective fee rates will be provided on each individual class enrollment form.

#### **HOLIDAY OBSERVANCES**

CrossWays Preschool and Celebration! Childcare are nondenominational interfaith facilities. Traditional holidays are celebrated through a variety of classroom activities. Some of the special occasions celebrated are Valentine's Day, Easter, Independence Day, Halloween, Thanksgiving and Christmas. We recognize that students come from different diverse cultural and religious backgrounds. If parents prefer that their child not participate in these activities, the parent must notify the Director to discuss other options.

#### **PHOTOGRAPHS**

Teachers may sometimes take children's pictures for classroom use. We will ask for the parents' written permission on the Release Form regarding whether the child can be photographed. We utilize password protected platforms where parents can log in to their child's classroom and see photographs of classroom activities.



## NAP-TIME & QUIET-TIME - Celebration! Childcare

DCFS stipulates that every child who participates in a full day program be provided a two hour nap-time or quiet-time. Children one to five years of age are provided cots on which they nap during quiet time. This time is when children learn to lay quietly. If children are not able to rest quietly on their cot during this time, they will be provided an alternative activity (e.g., story books) that will not disturb the other children. For those children six years and up, quiet-time is observed where they may entertain themselves with board games, books, puzzles, art, etc. in a quiet manner. Celebration! Childcare believes that quiet-time is important for children in order to learn self-control and provide needed rest for their growing bodies.

#### **MEAL AND SNACKS**

### Individual children's allergies must be noted on the enrollment packet.

A catered hot lunch with milk is provided for Celebration! Childcare children who are on table food. This same lunch is provided to CrossWays Preschool students who participate in Lunch Bunch. Both programs will provide well balanced snacks that are age appropriate and include a beverage of 100% fruit juice. Quantities of all food served are determined by DCFS.

## Celebration! Childcare:

An early morning snack is served before 7:00 a.m.

<u>School-age children:</u> School-age children will be served a snack at their regular arrival time to the facility. <u>Infants:</u> Infants are fed on individual schedules according to parental preferences with formula and/or baby food provided by their parents.

#### **BIRTHDAYS**

Birthday celebrations are a nice way to let our children know they are special and important. We make every effort to celebrate children's birthdays with a special classroom celebration. Children may bring in a special birthday snack or decorations. State regulations specify commercially prepared and wrapped, unopened snacks be used if brought from home. Sweet treats of moderate portions will be allowed for birthdays. In consideration for all children with allergies, CrossWays Preschool and Celebration! Childcare ask that all snacks be nut-free!



#### **DRESS CODE**

Consider the child's comfort when choosing daily clothing. Clothing should be simple, washable, sturdy and appropriate for the season. The children play outside daily, unless weather conditions are prohibitive. Therefore, in fall and winter, children should have hats, gloves and boots to wear. Children may occasionally have accidents. Please send extra clothing daily. This clothing may be kept in their backpack/cubby. Please understand that if a child has an accident and has no extra clothes, the staff will be forced to call parents to bring a change of clothing immediately. Children cannot stay in wet clothing. The child's name is to be marked on each piece of clothing including coats, hats and boots. Children are not to wear expensive jewelry to school. CrossWays Preschool, Celebration! Childcare and their staff are not responsible for loss, theft or breakage. PLEASE NOTE: Parents of children who are still in diapers must provide a supply of diapers and wipes.

### PERSONAL BELONGINGS - Celebration! Childcare

Celebration! Childcare provides equipment and activities which support learning processes. Soft personal items are allowed at nap-time. Other personal items will be stored in the child's cubby storage locker. Parents should encourage children to follow Celebration! Childcare rules and NOT bring personal items (especially toy guns, action figures, toy weapons of any kind, etc.) that tend to encourage rambunctious play. Celebration! Childcare asks that children not bring in any electronic devices. Celebration! Childcare staff is not responsible for lost or damaged personal belongings. Non-center food and drinks are not allowed unless doctor prescribed.

#### **TOYS FROM HOME**

We strongly suggest that children do not bring toys from home to school unless preapproved by the teacher. Examples include: 1) children who have a difficult time transitioning to school and 2) Show & Tell day. Toys from home are often not shared well with other children and have the potential to become broken, causing tears for all children involved. For these reasons we ask that toys are kept at home or at least in your child's backpack upon arrival to school. **Staff is not responsible for lost or damaged personal belongings**. Please do not send candy or chewing gum with your child.

#### **ENROLLMENT**

The child may attend CrossWays Preschool or Celebration! Childcare once the parent has provided:

Signed Enrollment Forms Copy of Birth Certificate Personal History Sheet

Signed Permission Sheet Photo Release/consent form Key Fob Fee

Registration Fee Snack Fee (CWP) Security Deposit (CC)

DCFS Receipt of Handbook Acknowledgement

Completed Current Physical Exam (within the last 6 months), including TB test results & current immunization record. (Please ask Director for copy of State Health Requirements.)

Enrollment of a child signifies an agreement and promises cooperation with CrossWays Preschool and Celebration! Childcare policies and regulations as stated here and as announced or posted.

## CrossWays Preschool:

Enrollment for the following school year begins January 15<sup>th</sup> and is first open to members of families currently enrolled and member families of Holy Cross Lutheran Church. On February 1<sup>st</sup>, enrollment is open to the public on a first-come, first-served basis and space availability. A meeting/tour with the Director is expected. A Registration/Enrollment Form and registration fee are required to hold a spot.

#### Celebration! Childcare:

Enrollment is made at the discretion of the Director, usually on a first-come, first-served basis. To complete enrollment, parents are expected to meet with the Director for a tour of Celebration! Childcare and a program orientation. At that time, a registration fee and deposit are required in order to reserve a spot.

#### **WITHDRAWAL**

A one week\* written notice is required before withdrawal from CrossWays Preschool or Celebration! Childcare programs. A portion of the tuition may be refunded at the discretion of the Director based on individual circumstances and a notice to withdraw. Parents may withdraw their child for any reason.

#### Celebration! Childcare:

If a written notice is not provided, the one week security deposit will be forfeited.

\*Two weeks written notice is required for infants and toddlers.

#### **OPERATING SCHEDULE**

CrossWays Preschool operates on a school year calendar. Enrollment can occur at any time. Program hours are: Morning classes: 9:00 a.m. – 11:30 a.m., Lunch Bunch: 11:30 a.m. – 1:00 p.m., Afternoon classes (when offered): 12:30 – 3:00 p.m. See APPENDIX D – Annual Calendar



Celebration! Childcare operates on a year round basis. Enrollment can occur at any time. Program hours are: 6:30 a.m. to 6:00 p.m. See APPENDIX B – Annual Calendar

#### **DROP-OFF/ARRIVAL**

#### CrossWays Preschool:

The program will open its doors 10 minutes before class begins to ensure a smooth transition from home to school. We ask that children use the restroom and wash hands before entering their classroom.

## Celebration! Childcare:

The program opens at 6:30 a.m. Celebration! Childcare is not licensed to care for children before that time. Staff/personnel who are in the facility before 6:30 a.m. are preparing for the day and are not available for childcare. We ask that children wash hands before entering their classroom.

Both programs require that parents bring the child all the way into the classroom or to the care of the staff and sign in and out every day. CrossWays Preschool or Celebration! Childcare do not have legal authority or responsibility for a child who is not signed in. Parents are asked to assist their child with his or her belongings when possible. Adults help to set the tone of the child's day by providing enough time to help him or her get happily settled without rushing. Parents are responsible for transporting children between home and CrossWays Preschool or Celebration! Childcare.

**PLEASE NOTE:** Please see the information sheet on the inside back cover of the handbook regarding our response to the COVID-19 Pandemic. Specific information is provided about Drop off procedures. Updated information will be posted on the ECM websites, *cpreschool.org* and *cchildcare.org*.

#### **RELEASE OF INFORMATION**

Information about a child and family is confidential and will not be released to other centers, schools or agencies unless written permission is received from the parent.

#### **DROP-OFF/SEPARATION ISSUES**

New children adjust best when parents bring them for a short visit prior to of their first day. Please make arrangements with the Director for a pre-enrollment visit if desired. When it is time to leave the child, make sure the child understands when a parent will return. PLEASE do not try to sneak out. Later on, other issues for the child may arise if parents choose to try this technique. The staff will give the child the needed attention to foster adjustment. If any child cries, the staff will know what to do. In this situation it is best for the parent to tell the child they will be back and hand the child physically over to the staff. Every day we send body language messages to children. With the action of handing a child over to a staff member, the parent shows the child that the staff person is entrusted with the child's care. Some children cry for a short time. The adjustment period varies with each child. The staff is trained to help in this process. It's the desire of the staff to keep in close contact with parents during this time. Telephone calls are always welcome. Parents may make a checkin call to relieve any worry that parents may have while at work.

## **PICK-UP**

Only those authorized on the enrollment form will be allowed to pick up children unless specific permission has been granted from the parent to other individuals by a special note from the parent. In emergency situations, both verbal phone notification and/or written consent notification must be received prior to releasing any child to an individual not originally specified on the enrollment form. People who do not regularly pick up a child should be prepared to show their driver's license or photo State I.D. The staff will check information on the enrollment cards to match it to the driver's license. Children will not be released to another adult without a license or proper state picture I.D. Persons with the proper authorization MUST SIGN CHILDREN OUT DAILY. Children are to be picked up on time. Parents of any child picked up late will be charged \$1.00 per minute with a grace of one warning.

At pick-up, parents should check the child's cubby or hook. This is where parents will find the child's work and individual parent statements or notes. Please read through any material in case of emergency situations or policy changes. General class information is posted through email, monthly newsletters and the bulletin boards.

**PLEASE NOTE:** Please see the information sheet on the inside back cover of the handbook regarding our response to the COVID-19 Pandemic and specific information about pick-up procedures. Updated information will be posted on the ECM websites, *cpreschool.org* and *cchildcare.org*.

#### **DEGREE OF DUE DILIGENCE POLICY**

Parents who are picking up children are asked to please contact the program if they will be LATE. Staff will make every effort to locate parents or emergency contacts. CrossWays Preschool and Celebration! Childcare are mandated by the State of Illinois to have a degree of due diligence policy. If a designated pick—up contact cannot be located after one hour of the first attempt of contact, CrossWays Preschool or Celebration! Childcare staff will have no option but to contact Lake County Sheriff's Department. Staff will give the responding law enforcement officers enrollment and emergency contact information. The child will be placed in the care and supervision of law enforcement. Consistently picking up children late from care is grounds for termination of child care services. Illinois State Law Statutes pertaining to due diligence: 407.260.f.1.A, 407.260.f.1.B, 407.260.f.1.C

## CrossWays Preschool Closing times:

Please note the following closing times for our programs: Morning preschool – 11:30 a.m., Lunch Bunch – 1:00 p.m., Afternoon preschool (when offered) – 3:00 p.m., Summer camp (when offered) – 11:45 a.m., Summer camp Lunch Bunch – 1:15 p.m.

CrossWays Preschool is not licensed to care for children after the specified ending time of the class or program the child is enrolled in.

## Celebration! Childcare Closing times:

Please note that we close promptly at 6:00 p.m. Celebration! Childcare is not licensed to care for children after 6:00 p.m. Parents arriving close to that time should not plan to feed their child, sort their belongings, etc., while at the Celebration! Childcare facility.

#### **SECURITY**

Entrance doors to the CrossWays Preschool and Celebration! Childcare program areas are locked at all times. Visitor access is available through the church office during regular business hours but parents are encouraged to use their fobs to gain entrance via the program doors. Visitors are only allowed into the CrossWays Preschool and Celebration! Childcare areas with permission from the Director and must check in before entering any classroom space.

#### **FOB SYSTEM**

Security and safety of CrossWays Preschool and Celebration! Childcare children are our highest priority. Therefore, a fob system lock will be utilized at all of the building entrances. Also, fobs will be necessary to enter the interior door of Celebration! Childcare program areas. To enter CrossWays Preschool interior doors, please ring the bell. All families will be issued a fob at the time of enrollment. There is an initial non-refundable fob key fee of \$25. If a family would like a second fob they may purchase another fob for an additional \$25 during the enrollment period. If a fob is lost, there will be an additional cost for replacement of the fob. Replacement fobs cost: 1st lost fob, \$25; 2nd lost fob, \$50; 3rd or more: \$75. We ask that the door fob not be given out to other parties, including siblings. The staff will be available to open the door for authorized persons not holding the fob. Fobs must be returned when your child leaves the program or a \$25 penalty will be assessed. Thank you for returning the fob(s) when your child exits the program.

#### **TUITION FEES**

Please see APPENDIX A (Celebration! Childcare) and APPENDIX C (CrossWays Preschool). Both CrossWays Preschool and Celebration! Childcare offer a military discount on tuition of 10%.

Celebration! Childcare **Sibling Discount**: Families with two children enrolled will receive a 10% discount on the fee for the older child. Families with three children enrolled will receive a 10% discount on the fee for the oldest child and a 10% discount on the fee for the middle child. In order for the family to receive a discount, the enrolled children in the family must attend 5 days a week.

#### **REGISTRATION FEES**

CrossWays Preschool:

New enrollment: \$75 per child. Returning: \$60 per child. This is a non-refundable, annual fee, due upon registration. A \$25 non-refundable annual Snack Fee is also due upon registration.

#### Celebration! Childcare:

\$81 per child, non-refundable deposit. One week of tuition deposit is to be applied to the final week of attendance when notified one week prior to withdrawal. Two weeks' notice is required for Infants and Toddlers. If not used for the last week of attendance, the deposit is non-refundable without the written permission of the Director.

#### **PAYMENT SCHEDULE**

Checks are preferred, but cash will be accepted if necessary. Please watch for future credit card payment availability.

## CrossWays Preschool:

All tuition is due on the first day of the month on which your child attends. If parents would like to pay for several months at a time, they may do so provided that they're paying in advance. Payment receipts for reimbursement purposes can be given once each month. Please notify the Director to set this up.

#### Celebration! Childcare:

All tuition is due on the first day of the week on which your child attends. If parents would like to pay for several weeks at a time, they may do so provided that they're paying in advance. Parents will be asked to withdraw their child from Celebration! Childcare if their account becomes two weeks past due. Payment receipts for reimbursement purposes can be given once each month. Please see the Director upon enrollment to arrange.

#### LATE FEE SCHEDULE

## CrossWays Preschool:

Payment received after 12 p.m. on the 5<sup>th</sup> of the month will incur a \$15 late payment fee. For each additional day the tuition is late, a \$10 (per day) fee will apply. The entire tuition payment must be received or late charge(s) will apply. Subsequent tuition payments will be applied to any outstanding fees before tuition is credited. Any exceptions to this policy must be approved in writing and signed by the Director.

## Celebration! Childcare:

Payment received after 6 p.m. on the first day of the week that your child attends will incur a \$15 late payment charge. For each additional day the tuition is late a \$10 (per day) charge will apply. The entire tuition payment must be received or late charge(s) will apply. Subsequent tuition payments will be applied to any outstanding fees and late charges before tuition is credited for the next period. Any exceptions to this policy must be approved in writing and signed by the Director.

#### **ATTENDANCE**

We ask that parents please notify the school if their child will not be attending any day, for any reason, or if there is to be a variation in their schedule. Rates are based on space reserved for each child. Facilities and staff are provided whether or not the child actually attends. Therefore, the fees remain the same each week regardless of illness or personal days.

#### **VACATION** – Celebration! Childcare

Parents may take up to one week of vacation from the center without charge per calendar year with a required one week written notice. In this case, a "week" consists of the number of days a child is normally scheduled to attend per week. Vacation days may be taken in single days, combinations of days or for the entire week.

## **EMERGENCY CLOSINGS**

## CrossWays Preschool:

We often follow District 68 and District 70 Emergency Closing decisions. If both of these school districts are closed for the day, we will be closed. If only one of the two is closed, we will usually be open. If in doubt, please check the website at *cpreschool.org*.

#### Celebration! Childcare:

We will remain open, provided power and heat are available, even though public schools may be closed. If in doubt, please call Celebration! Childcare at (847) 367-6208 (after 5:30 a.m.) or check the website at *cchildcare.org*. We will also notify families via email. **There will be no refunds for any closings.** 

#### **COVID-19 EMERGENCY CLOSINGS**

Please see the information sheet on the inside back cover of the handbook regarding our response to the COVID-19 Pandemic. Updated information will be posted on the ECM websites, *cpreschool.org* and *cchildcare.org*.

#### **NO SCHOOL DAYS**

## CrossWays Preschool:

We often follow District 68 and District 70 and will not have school on days that both districts do not have school. However, if only one district is not in attendance, we will usually be in session. CrossWays Preschool does have its own special days off as well. Please see APPENDIX D for scheduled "no school" days.

#### Celebration! Childcare:

We will provide childcare on most days when the public schools are closed. Celebration! Childcare closes for New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day & the day after, Christmas Eve & Christmas Day. Please see APPENDIX B for specific dates that Celebration! Childcare is closed.

#### **HEALTH REGULATIONS**

It is expected that each child will have a current medical form signed by a licensed healthcare professional before admittance to CrossWays Preschool or Celebration! Childcare programs. This medical form shall include documentation of having received the immunizations specified on DCFS Form IL444-4737. It is recommended, but not required, that children receive the following additional immunizations recommended by the American Academy of Pediatrics (AAP): Hepatitis A, rotavirus series, and influenza.

- Physicals need to be updated every two years. More frequent updates are required for infants and toddlers.
- Subject to satisfying the requirements outlined in APPENDIX E, CrossWays Preschool or Celebration!
   Childcare programs will consider acceptance of medical exemptions for missing immunizations. Please speak to the Director for information regarding this process.
- Subject to satisfying the requirements outlined in APPENDIX E, CrossWays Preschool or Celebration!
   Childcare programs will consider acceptance of religious exemptions to specific individual
   immunizations on DCFS Form IL444-4737, physical exams and/or medical treatment. Please speak to
   the Director for information regarding this process.
- If a CrossWays Preschool or Celebration! Childcare child exhibits symptoms of any of the diseases specified on DCFS Form IL444-4737, the parents will be contacted to pick up the child. The child cannot return as long as the symptoms continue. If the disease becomes a confirmed case¹, the child will be excluded from attendance at any CrossWays Preschool or Celebration! Childcare program until that child is no longer contagious. In addition, if the disease is confirmed, CrossWays Preschool and Celebration! Childcare will notify the Lake County Health Department Communicable Disease Program and the parents of all CrossWays Preschool and Celebration! Childcare children. CrossWays Preschool and Celebration! Childcare will also invoke the Exclusion Policy for any children with medical or religious exemptions to that particular disease. APPENDIX E provides further details about the Exclusion Policy for unimmunized or under-immunized children.

When parents are once again allowed into the building, they are asked to wash their child's hands when entering the classroom. This will help cut down on the possibility of spreading various communicable diseases.

<sup>&</sup>lt;sup>1</sup> Confirmed case means diagnosis by a healthcare provider and/or lab-proven.

#### SICK CHILDREN



Sick children may not attend both for their sake and for the sake of the rest of the children. When symptoms of a communicable disease (e.g., diarrhea [two episodes]), conjunctivitis, vomiting, etc.) or a high fever (100.4 degrees or higher) are present, the parent will be called and must pick up their child. In the event the parent cannot pick up their child within a reasonable time, the staff will notify the emergency contact.

When the child is sent home with symptoms of a communicable illness, the child may not return for at least 24 hours and be symptom free. The parent should bring the child to his or her doctor when the child is sent home. The child may come back to school before twenty-four hours if there is a written notice from the doctor stating that the child is not contagious and is able to attend our program. The child may return when he or she is well enough to take part in **ALL** activities, including outdoor play.

Contagious diseases such as chicken pox, conjunctivitis and "strep" infections must be reported to the Director. A physician's release or adequate time of absence (usually 24-48 hours) from the program is required before the child can return. Children will be exposed more frequently to communicable diseases in a group setting and may experience more illness until immunity is built up. Parents must be sure to have childcare arrangements secured for a sick child prior to enrollment. This should be indicated on the Registration form.

If a child becomes acutely ill and requires immediate attention, the staff will call for paramedic help. The parent's signature on the enrollment form gives the hospital permission to care for your child.

**PLEASE NOTE**: Please see the information sheet on the inside back cover of the handbook regarding our response to the COVID-19 Pandemic and caring for sick children. Updated information will be posted on the ECM websites, *cpreschool.org* and *cchildcare.org*.

#### **INJURIES**

Accident reports are prepared for each accident and must be signed by the child's parent the day of the accident. A member of the staff who has been trained in pediatric CPR and emergency first-aid will handle most minor injuries. Should a serious injury occur, the child will be taken to the nearest hospital via ambulance. Parents will also be called immediately and asked to come to the hospital. The parent's signature on the enrollment card gives the hospital permission to care for the child. Injured children will not be transported in staff vehicles under any circumstances.

#### **DISCIPLINE AND GUIDANCE**

Sometimes, discipline and guidance may be necessary in order to establish a happy, organized environment where good learning and fun can take place. Discipline, if used effectively, will change the behavior of a child and help the child gain self-control. The purpose is to help children learn to play safely, to respect the rights of others and to relate to others in a socially acceptable manner.

The staff's positive attitude plus a room of interesting activities is the first step in accomplishing effective classroom management.

### It is our goal that children...

- will not hurt other children.
- will respect the property rights of others.
- will use "indoor voices".
- will run outdoors only.
- will learn to clean up after themselves.
- will learn to share.
- will use appropriate language.
- will learn good table manners.

## It is our policy that teachers...

- will carefully explain rules to the children.
- will give positive reinforcement frequently.
- will redirect children into a more appropriate activity if a rule is broken.

## **DISCIPLINE AND GUIDANCE (con't)**

If a child persists in breaking a rule, a teacher may limit the child's activities. For instance, if a child throws blocks, the teacher will remind the child of the rule and offer them another activity where throwing is more acceptable (e.g., ball play). If the child refuses the alternative activity and persists with throwing blocks, the child will lose his turn in the block area for a short period of time. Removing the child from all activities for a short period (one minute per year of the child's age) may then be used if the procedure has not yet been effective.

If a child loses control in a temper tantrum, the child may be removed from the group, but not left alone. At all times, teachers will remember that the goal of discipline is to help children gain control over their own behavior. Teachers will treat children fairly and with respect. Children should feel that inappropriate actions are unacceptable, not themselves as individuals. Discipline will be immediate, not too lengthy and consistent. Corporal punishment will never be used.

Parents will be asked to come to a conference if a child does not respond to the above procedures. A conference will be held to find solutions. If problems persist and cannot be corrected in a beneficial manner, the child may be dis-enrolled. Discipline will be most effective when staff and parents work as partners. If a question arises or a concern regarding discipline occurs, please bring it to the immediate attention of the staff.

Children may continue in the program as long as their presence remains a positive experience for themselves and the rest of the group. If a child is not fitting into our group setting, a conference will be called with the parents. At that time, concerns will be addressed and a plan to solve them will be sought. Should a situation arise where no workable plan is possible, we will ask for the child to be moved to a more suitable program.

#### **BITING POLICY**

CrossWays Preschool and Celebration! Childcare staff are aware that biting will occur in groups of young children for a variety of reasons. While the staff will do everything they can to address such incidents, biting may not always be prevented. When the staff and the Director conclude that EVERYTHING possible has been tried to resolve the habit, the parents will be requested to attend a Parent/Teacher Conference. At that time, a probationary period of two weeks duration will take place to determine whether this behavior has changed. If during this time period excessive biting continues and no change has occurred, a discussion concerning the child's continued enrollment in the program will be held.

Sometimes, a temporary suspension solves the problem. At other times, it is necessary to move the child to a smaller or specialized program or a one-on-one situation. The CrossWays Preschool and Celebration!

Childcare programs are not able to provide this smaller environment.

#### PARENT INVOLVEMENT



The best environments for children are those in which parents are highly involved. All parents are welcome to take part in the many activities discussed. Should any parent have ideas for a topic to be shared, please inform the child's teacher.

CrossWays Preschool and Celebration! Childcare are supported by the Early Childhood Ministries Board. The board meets bi-monthly and tracks programmatic and curricular issues, staffing needs and recognition,

fundraising, and general day-to-day functioning. Parents, who have been asked to represent their child's classroom, are important members of this board. These **Parent Representatives** serve their term, one year at a time. Other members include the ECM Director, the Associate Pastor, the bookkeeper, a representative from Holy Cross Council, the Marketing Committee Chair, and a President and Vice President, selected from members of Holy Cross Church.

#### PARENT INVOLVEMENT ACTIVITIES

Parent involvement is a critical component for the success of the CrossWays Preschool and Celebration! Childcare programs. This involvement can be shown in many ways: Attend Parent/Teacher conferences, support of program activities (book fairs, classroom activities, etc.), participation in the restaurant fundraisers, volunteering for and attending fund raisers that reach out to the community, bringing the family to our Family Outreach Series and/or the Ice Cream Social, and other activities that are created to benefit CrossWays Preschool and Celebration! Childcare.

CrossWays Preschool offers a Men's Day, Ladies Day, Feast Lunch and Christmas Concert. Service projects are offered to the families.

Celebration! Childcare offers Parent-Teacher activities that are regularly scheduled during the year. These activities will usually be held quarterly. Additional events include Feast Lunch, Men's Day, and Holiday Celebrations. Families are strongly encouraged to attend the activities. Service projects are offered to the families.

#### PARENT COMMUNICATION

CrossWays Preschool and Celebration! Childcare believe that for young children to show positive development - physically, emotionally, socially and intellectually - there must be a strong parent/teacher relationship. To foster this relationship, the Director and Assistant Directors frequently communicate with parents using emails, the CrossWays Preschool and Celebration! Childcare websites, phone calls and notes home. Teachers also reach out in numerous ways and welcome emails, notes and conversation from parents. Feedback from parents is an important way



for us to "take the pulse" of how we are doing! Parents are also encouraged to seek out the **Parent Representative** for their child's class to share ideas or concerns. A poster listing the Parent Representatives as well as a suggestion box can be found near the entrance of each program. Please use these options to communicate with the Director and the staff.

Please refer to this **Handbook** as it has been designed with parents in mind. Refer to it for answers to questions you may have. If you cannot find the answer or need clarification, please contact your Director.

#### VISITING THE CLASSROOM

If you wish to visit your child's classroom, please arrange this observation with the Director. The Director will certainly try to accommodate your visit.

#### **SMOKING**

In the interest of health and comfort, smoking is not allowed at CrossWays Preschool or Celebration! Childcare.

#### **NON-DISCRIMINATION POLICY**

CrossWays Preschool and Celebration! Childcare admit students of any race, color, national and ethnic origin to all the rights, privileges, programs and activities generally accorded or made available to students at the Center. We do not discriminate on the basis of race, color, national and ethnic origin in administration of educational policies, admission policies, assistance programs and other school-administered programs.

Updated: 6/2020

## **APPENDIX A**



**TUITION RATES: Effective: February 3, 2020** 

**Infant Room** 

5 DAYS 4 DAYS 3 DAYS 2 DAYS 1 DAY \$352/wk \$332/wk \$275/wk \$167/wk \$94/wk

**Toddler Room (12-24 Months)** 

5 DAYS 4 DAYS 3 DAYS 2 DAYS 1 DAY \$349/wk \$331/wk \$262/wk \$167/wk \$94/wk

Two Year Old Room

5 DAYS 4 DAYS 3 DAYS 2 DAYS 1 DAY \$315/wk \$305/wk \$230/wk \$152/wk \$92/wk

Three - Five Year Old Room

5 DAYS 4 DAYS 3 DAYS 2 DAYS 1 DAY \$288/wk \$284/wk \$214/wk \$145/wk \$85/wk

Summer Camp Program: School-Age (Kindergarten – 12 years of age)

5 DAYS 4 DAYS 3 DAYS 2 DAYS \$233/wk \$209/wk \$175/wk \$117/wk

Before and After School Care: Grade School Age Children (Serving Oak Grove School)

Before-School Care, only: \$53/wk; \$18/day After-School Care, only: \$94/wk; \$25/day

Before & After School Care: \$144/wk

Kindergarten Care: \$172/wk (1/2 day Oak Grove; hot lunch served at

Celebration! Childcare

Holiday Care: \$38/day includes hot lunch

Registration Fee: \$81

Security Deposit: 1 week tuition rate (non-refundable, used as last week of

enrollment tuition)

Key Fob Fee: \$25

Military Discount: 10% discount on tuition

Sibling Discount: See page 7 for details (Tuition Fees)

## **APPENDIX B**



## **HOLIDAYS (2020/21)**

Celebration! Childcare closes for New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day & the day after, Christmas Eve & Christmas Day. On Good Friday and New Year's Eve, Celebration! Childcare will close at 4 p.m. depending on where the holiday falls in the week. There may be an additional day that the school is closed (e.g., if Christmas Day is on Thursday we will be closed on Friday as well as Christmas Eve). The regular tuition will remain the same for the weeks with these holidays.

## **CLOSING & EARLY DISMISSAL DATES**

### 2020

Wednesday, January 1
Friday, April 10
Monday, May 25
Friday, July 3
Monday, September 7

November 26 & 27 December 24 & 25

Thursday, December 31

New Year's Day

Good Friday CLOSE AT 4 PM

Memorial Day Independence Day

Labor Day

Thanksgiving Day and the day after

Christmas Holiday

New Year's Eve CLOSE AT 4 PM

#### 2021

Friday, January 1 Friday, April 2

Monday, May 31 Monday, July 5

Monday, September 6

November 25 & 26

December 24 & 27

Friday, December 31

New Year's Day

Good Friday CLOSE AT 4 PM

Memorial Day

Independence Day (observed)

Labor Day

Thanksgiving Day and the day after

Christmas Holiday

New Year's Eve CLOSE AT 4 PM

# **APPENDIX C**



**TUITION RATES: 2020/21** 

Number of Days Class Meets	Annual Tuition	Tuition per Month	
1 day	\$972	\$108	
2 days	\$1,836	\$204	
3 days	\$2,457	\$273	
4 days	\$3,609	\$401	
5 days	\$4,239	\$471	
Other Fees ar	nd Discounts		
Annual Registration Fee (non-r	New: \$75/child Returning: \$60/child For students enrolling in the 2020/21 school year after 2/1/21, fee is reduced by 50%		
Annual Snack Fee (non-refund	\$25/child For students enrolling in the 2020/21 school year after 2/1/21, fee is reduced by 50%		
Lunch Bunch (11:30 am - 1:00 pm/ 11:00 – 12:30 pm)		\$21/day – includes hot lunch	
Key Fob Fee	\$25		
Military Discount		10% discount on tuition	

## **APPENDIX D**



## **IMPORTANT DATES AND NO SCHOOL DAYS (2020/21)**

Friday, August 21	Open House - CrossWays Preschool
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9-9:30 T/TH Twos Class 9:30-10 MWF Twos Class 10-10:30 MWF Threes Class 10:30-11 MWF Fours Class

11-11:30 T/TH Enrichment Classes

Monday, August 24 First Day of School MWF Classes
Tuesday, August 25 First Day of School T/TH Classes

T/TH Twos Class, Enrichment Classes

Monday, September 7 No School – Labor Day

December 21 - January 1

Monday, January 18

Monday, February 15

March 22 - 26

Friday, April 2

Monday, April 19 Tuesday, April 20

Thursday, May 27

Friday, May 28

Monday, November 23 No School – Parent/Teacher Conferences
Tuesday, November 24 No School – Parent/Teacher Conferences

(Enrichment Classes will meet)

November 25 – 27 No School – Thanksgiving Break

No School – Winter Break

No School – Dr. Martin Luther King, Jr. Day

No School – President's Day No School – Spring Break No School – Good Friday

No School – Parent/Teacher Conferences
No School – Parent/Teacher Conferences

(Enrichment Classes will meet)

Last Day of School for T/TH Classes
Last Day of School for T/TH Classes

Tuesday, June 7 Summer Camp Begins

## **APPENDIX E**

## **IMMUNIZATION POLICY**

For the safety of all our children, including those too young to be immunized, it is expected that parents will maintain the schedule of childhood immunizations specified on DCFS Form IL444-4737. If CrossWays Preschool or Celebration! Childcare becomes aware of a child whose parents are not maintaining the recommended schedule of immunizations against one or more of the diseases on that form, the Exclusion Policy below shall apply for each of those one or more diseases.

#### **MEDICAL EXEMPTIONS**

If the medical condition of a child is such that the administration of one or more of the required immunizations is medically contraindicated, then the following policy will apply. First, the parent must provide a written statement by a licensed healthcare provider to the effect that the physical condition of the child is such, or medical circumstances relating to the child are such, that specific immunizations are not considered safe, indicating the specific nature and probable duration of the medical condition or circumstances, including, but not limited to, child/family medical history, for which the physician does not recommend immunization. Secondly, the parent must grant permission for Holy Cross personnel to discuss the child's medical conditions with the child's primary care provider. Based upon that discussion, a determination will be made as to whether it is safe and advisable for that child to participate in CrossWays Preschool or Celebration! Childcare programs. The child may be granted provisional admission to CrossWays Preschool or Celebration! Childcare with stipulations as to which specific immunizations the exemption applies and stipulations as to whether the exemption is permanent, for a set time or until a given age. The exclusion policy specified below shall apply to that child for the specific disease conditions for which immunization was not possible. If there are medical options that can be exercised to make that child safe against that particular disease (such as injection of immune globulins), documentation that those options had been implemented would need to be provided. If the exemption is granted, the parents must sign an acknowledgement form, provided by the Director.

#### **RELIGIOUS EXEMPTIONS**

In accordance with the State of Illinois health statutes (in particular, 105 ILCS 5/27-8.1) (from Ch. 122, par. 27-8.1), parents wishing to claim a religious exemption to one or more of the required immunizations must fulfill the following requirements. The parents must provide a written overview of their religious beliefs that inform their decision to withhold immunization(s) and/or medical examination(s) from their child. The overview must include detailed written responses to the following points of consideration:

- Articulate the parents' set of beliefs concerning the cause, nature, and purpose of the universe and how they are organized into a system of doctrine and practice.
- The Supreme Court has interpreted religion to mean a sincere and meaningful belief that occupies in the life of its possessor a place parallel to the place held by God in the lives of other persons. The religion or religious concept need not include belief in the existence of God or a supreme being to be within the scope of the First Amendment. When considered as the creation of a superhuman agency or agencies, what informs the parents' spiritual and ethical code for the conduct of human affairs?
- Substantiate specifically where there is conflict between the parents' religious beliefs and their participation in the State of Illinois health statute (105 ILCS 5/27-8.1) (from Ch. 122, par. 27-8.1). Detail the grounds for objection and the specific immunizations, tests, or examinations to which the parents object. The grounds for objection must set forth the specific religious belief that conflicts with the examination, test, immunization, or other medical intervention.

## **RELIGIOUS EXEMPTIONS, (con't)**

Following a review of the parents' responses to the above, the child may be granted a religious exemption. If granted, the exclusion policy specified below shall apply to that child for the specific diseases for which the religious exemption was granted. If the exemption is granted, the parents must sign an acknowledgement form, provided by the Director.

#### **EXCLUSION POLICY**

Exclusion of an unimmunized or under-immunized child from CrossWays Preschool or Celebration! Childcare programs during a disease outbreak protects the health of the unimmunized or under-immunized child and minimizes the potential for further spread of that disease to other children, staff, family, and community members.

- If a CrossWays Preschool or Celebration! Childcare child exhibits symptoms of any of the diseases specified on DCFS Form IL444-4737, the parents will be contacted to pick up the child. The child cannot return as long as the symptoms continue. If the disease becomes a confirmed case¹, the child will be excluded from attendance at any CrossWays Preschool or Celebration! Childcare program until that child is no longer contagious. If the disease is confirmed, CrossWays Preschool or Celebration! Childcare will notify the Lake County Health Department Communicable Disease Program and the parents of all CrossWays Preschool and Celebration! Childcare children. CrossWays Preschool and Celebration! Childcare will also invoke the exclusion policy for any children with medical or religious exemptions to that particular disease, and that exclusion lasts until the incubation period for that disease has passed. If an outbreak² of that disease should develop in Lake County, the exclusion will continue as outlined below.
- If we become aware of an outbreak² in Lake County, Illinois of any one of the diseases listed under immunizations on DCFS Form IL444-4737 for which a child has not been receiving immunization at the recommended schedule, that child will be excluded from attendance at any CrossWays Preschool or Celebration! Childcare program starting 24 hours after our notifying the parents. Length of exclusion for each disease outbreak is defined by the Lake County Health Department Communicable Disease Program and lasts until the incubation period from the last confirmed case of the communicable disease has passed; this can be as long as 21 days after the last confirmed case in Lake County. CrossWays Preschool or Celebration! Childcare will notify the parent verbally and in writing of the beginning and end of such excluded attendance period.
- It is the responsibility of the parents to make alternate childcare arrangements during the exclusion period.

**PLEASE NOTE:** This Exclusion Policy will include any cases of COVID-19 that are suspected or confirmed. The Director will contact the Lake County Health Department for guidance as to the exclusion of any child who has been exposed or has a confirmed case of the virus.

<sup>&</sup>lt;sup>1</sup> Confirmed case means diagnosis by a healthcare provider and/or lab proven.

<sup>&</sup>lt;sup>2</sup> Outbreak will be determined by the Lake County Health Department Communicable Disease Program.

## **RESPONSE TO COVID-19**

- **Drop-off procedure:** Parents will be assigned a window of time in which they will arrive to drop off their child. Cars will line up in train-style in a designated area. Parents will be required to wear a face mask and take their child out of the car for check in. A staff member will come to the car to take the child's and parent's temperature and ask the parent a series of questions. The temperature and questions will be noted on a questionnaire form. The parents will also sign in their child on this form with a sanitized pen. If the child is clear to enter, the staff member will escort him/her to their designated classroom.
- **Pick-up procedure:** Parents will be encouraged to call in 10-15 minutes prior to arrival and name who will be picking up the child for the day. Upon arrival, parents will park in a designated parking spot and will call again with their designated spot number and name (ex. Space #3, Parent's name). A staff member will retrieve the child from the classroom, take their temperature, then walk the child to the car. The staff member will check IDs before releasing the child to the pickup guardian. Once the ID has been verified, the parent can put their child in the car. Parents will sign their child out with time and signature on the daily questionnaire form.
- Isolating sick children: An isolation room has been put into place for students who become sick while at CrossWays Preschool and/or Celebration! Childcare. A staff member will be available to care for the child in the isolation room while waiting for the parents to pick up. Parents must pick up within the hour of receiving the phone call. Once the child has been picked up, the staff member will clean and sanitize the isolation room. Sick children will not be able to return until they are symptom free for 24 hours and medically clear.
- Cleaning and sanitizing: High-touched surfaces will be sanitized frequently as recommended.
   Outdoor shared play space will be sanitized in between classroom use. Classrooms will be cleaned and sanitized throughout the day, specifically at times children are not in their classrooms (ex. outside playing.) Sanitation bins will be in each classroom for toys that have been put in someone's mouth, sneezed or coughed on, etc. These toys will be sanitized and air-dried before being put back for play.
   Cots will be sanitized after use each day. Children and staff will be washing hands frequently throughout the day. Hand sanitizer will only be accessible by adults.
- **Daily health checks:** Daily health checks will be completed upon arrival for both staff and students (see drop off/pick up procedures). Continued monitoring of symptoms will take place throughout the day by the child's classroom teachers. Persons who display signs of illness may not enter the building or will be asked to leave.
- **Face coverings:** Face coverings will be required for all persons over the age of 2 when in hallways, entering/exiting the building, and in classrooms to the extent practicable. During outdoor play, face coverings for children and staff are optional.
- Illinois Department of Public Health liaison: The Director, will be the contact person to the local health department and DCFS. Any and all cases will be reported by the Director to the correct parties.
- Plan for reported positive cases for COVID-19: The Director will contact and report any positive
  cases to the local health department and DCFS. All guidelines and regulations that will need to be met
  in this event will be followed. Families and staff will be notified of the positive case. Names will not be
  given in the notification email. Parents will be informed of a school closing based on health department
  guidelines. The building may close for 2-5 days and will include cleaning and sanitizing.

Updated 6/2020